

 **WINhouse**

Annual Report 2021/22

**“ I’VE GROWN SO  
MUCH & I AM READY TO  
FACE THE WORLD... ”**

# 2021/22

## Executive Directors Report

2021/22 was a year of growth and change for WIN House. Our focus was to elevate WIN Houses' profile as leaders in the Gender-Based Violence sector for our community and across Canada.

Some highlights from this fiscal year:

- In the first quarter, a new leadership team was established to provide strategic oversight in Finance, Development, Human resources, and Shelter Operations.
- We initiated a restructuring of shelter positions so that we could better serve the individuals we serve.
- We mapped WIN House's reach, including eight provinces and two territories.
- We have responded to the changes in COVID-19 protocols, ensuring staff and clients were safe.
- We increased our profile through the Rise Up campaign and increased our social media presence.
- We conducted building assessments and created a plan to complete the work outlined in the reports.
- We initiated a donor appreciation event to ensure our supporters are recognized.
- We have worked closely with our Union, CUPE Local 3341, to build collaboration and refine processes.

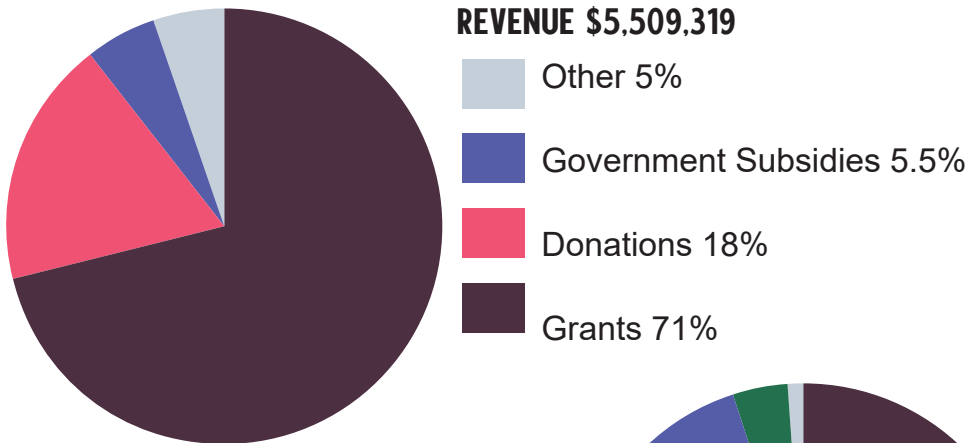
As reported in the media, WIN House saw firsthand the increase in domestic violence. Here are some of the heart-breaking statistics:

- We received 2,053 admission requests last year, an increase of 390 requests from the previous year.
- We had to turn away 1367 families or single individuals due to a lack of capacity. This is up 9.8% from the previous year.
- We were able to accommodate 262 women and non-binary clients.

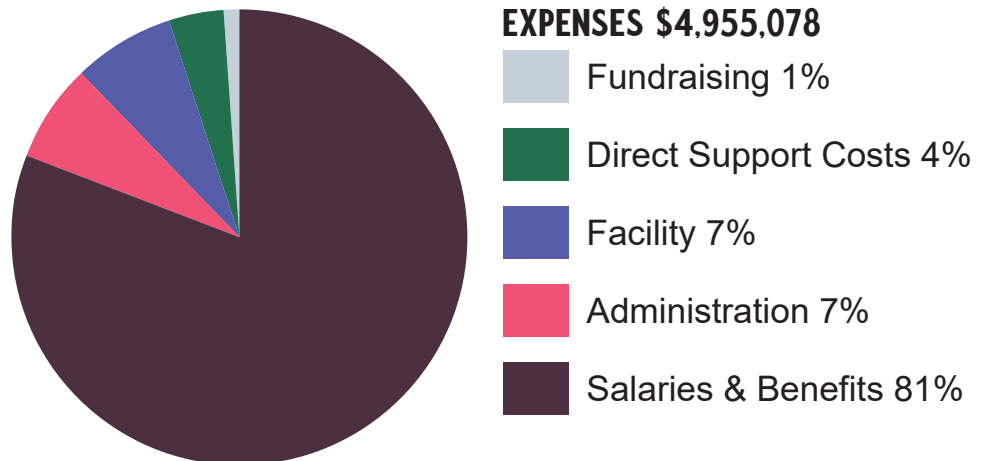
We recognize that this trend is of concern to everyone in our community. During the 2022/23 fiscal year, WIN House Board and Leadership Team have committed to reviewing the challenges this sector is experiencing, and working with different levels of Government to close the service gaps so that all women needing shelter due to gender-based violence will have a space available for them and their children to be safe.

Respectfully Submitted  
Leslie Allen, Executive Director

### REVENUE \$5,509,319



### EXPENSES \$4,955,078



## WIN HOUSE PROVIDES ALL TYPES OF SYSTEM NAVIGATION

About six months ago a mother entered the program with her son. Her son is diagnosed with ADHD and before joining the program, her abuser withheld treatments. He became withdrawn and was prone to violent outbursts. Upon arriving at WIN III – the home of our Second Stage program – he was almost completely non-verbal and his violence continued. Through our Community Nursing program, his mother was able attend doctors appointments with her son, she had someone with her to help understand the doctor and take next steps. Her doctor prescribed a medication that worked for him and with consistency and support her has made a miraculous turn around. He is now the sweetest kid and will be the first one to greet you at the door and wave and smile on your way out. He plays well with others and his overall quality of life has improved greatly. Small outbursts still happen from time to time but his mother is better equipped when it happens and feel comfortable with the level of care and decisions she is making.

## TYPES OF ABUSE EXPERIENCED BY OUR CHAMPIONS

64% **EMOTIONAL / PSYCHOLOGICAL / VERBAL**

50% **PHYSICAL**

44% **FINANCIAL**

43% **EXPERIENCED STALKING / HARASSMENT, INCLUDING ELECTRONIC & NON-ELECTRONIC**

33% **PROPERTY DESTRUCTION**

24% **NEGLECT**

16% **SEXUAL ABUSE**

## WIN HOUSE PROVIDES SHELTER IN TIMES OF UNCERTAINTY

Her husband had sent her and the children away for summer vacation. He didn't call once that summer, but she had spoken to him a few days earlier; things seemed better than ever before and almost too good to be true. She knew something was wrong when he didn't show up at the airport to pick them up. Did something happen to him? Was he okay? She thought. She spent her last \$50 on the cab ride home. Now she was standing in an empty house and couldn't believe her eyes. Where was he? All that was left was a mailbox overflowing with eviction notices and overdue bills and, on the bare floor, a note with a single line. She had to squint to make the blur of symbols into words because he had smacked the glasses off her face, and she couldn't afford to replace them.

This relationship was done before it even started. - Jay

Those eight words and her three children were all she had. Each child was carrying what little they had left in their vacation bags. Where did all the money go? Obviously, not towards bills. There was no way she could have ever known. He was always hiding money, and she wasn't allowed to ask about their finances. She received a minimal allowance for the things they absolutely needed and \$50 a month to feed her and the three children. She had to make it last each month, or her children would go hungry.

They had nowhere to go with eviction looming over them, and she had nothing to provide for her children. Where would they get their next meal? With her head hung low, she led her children to the police station to ask for guidance. She was redirected to a women's shelter. Upon arrival, she was greeted by friendly faces and a warm meal. Although the future was uncertain, she found hope that the next part of her journey would be better than the last.

**WOMEN\*** **264**  
**CHILDREN** **+ 290**

**TOTAL # OF PEOPLE SHELTERED IN 2021/22** **554**

**63%**  
**OF CHAMPIONS ARE BETWEEN 25 - 40 OF AGE**

**59%**  
**OF CHAMPIONS IN SHELTER ARE FAMILIES WITH CHILDREN**

**81%** **OF OUR CHILDREN ARE UNDER 13**

**\* ALL WOMEN ARE ACCEPTED, WHETHER THEY WERE BORN A WOMAN, IDENTIFY AS A WOMAN OR NON-BINARY. IF THEY ARE FLEEING VIOLENCE WE WILL ACCEPT THEM. OFFERING A SAFE AND INCLUSIVE SPACE, WITHOUT JUDGEMENT.**



**OUR YEAR IN THE NUMBERS**



**2675**

**CALLS TO THE 24HR CRISIS LINE**

**AVER.# NIGHTS**  
**22**

**23,104**

**NIGHTS OF SAFETY PROVIDED**

**2053**

**UNIQUE REQUESTS FOR ADMISSION**

**“Love to everyone here. I cannot thank you all enough - you helped me get my life back.♡♡**